



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Kevin A. Carr

Sturtevant Transitional Facility

CORRESPONDENCE/MEMORANDUM

DATE: 6/23/2023
TO: STF Staff and STF Persons in Our Care
FROM: Lisa M. Avila, Superintendent
SUBJECT: **Reminder: ZOOM Visitation – Ending Effective July 16th, 2023**

Beginning on July 3rd, ICSolutions will be made available to family and friends to schedule video visitation. This communication has been posted on the Dayroom Bulletin Boards and Reading Room since May 23th, 2023.

The use of the Zoom Visitation e-mail box will no longer be monitored on or after July 7th, 2023.

Your family and friends will be able to schedule visits via www.icsolutions.com with their registered account.

To schedule and participate in ICSolutions video visitation, family and friends must be on the DOC approved visitor list. They must also have registered an account with ICSolutions and schedule their video visits at www.icsolutions.com.

A specific Party ID is required on the registered account. Institutions will provide persons in our care the specific Party ID along with the names as listed on the approved visitor list.

Family and friends may begin registering at www.icsolutions.com once they are provided their party ID by the PIOC. A visitor should only have one party ID, even if visiting multiple PIOC.

The information registered on the ICSolutions account must match the information exactly as submitted on the approved WI DOC visitor application.

Video Visitation will be start on July 17th, 2023. There are two video monitors near the STF Administration Area which will be utilized for these visits.

PartyID list have been distributed if corrections are needed regarding spelling, submit a DOC – 884 Visitor Information Change to your Case Manager.